

GREEN SATELLITE SYSTEMS, INC.

Robert J. Green

SERVICE AND CONSULTING RATES

As of January 1, 2002

BASE RATE

- ♦ **DAILY LABOR/CONSULTING RATES:** \$850.00 per day. The Daily Rate is based on an 8 hour day. Less than 4 hours is billed as a half day (\$425.00). **Minimum Charges: Shop - ½ Day Field - 1 Day**
- ♦ **OVERTIME RATE:** OVERTIME IS NEVER CHARGED!
- ♦ **WEEKEND RATES:** Same as Daily Rates.
- ♦ **HOLIDAY RATE:** \$950.00 per day in our shop. \$1100.00 per day in the Field. Closed for service on Christmas Eve/Christmas Day and Good Friday through Easter. (Unless a **Serious** Emergency warrants otherwise.) Telephone Service available anytime (including Christmas and Easter) at no charge (you pay for the phone call). Observed Holidays: New Year's Eve/New Years Day, Good Friday through Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving, & Christmas Eve/Christmas Day.

TRAVEL EXPENSE

- ♦ **AIRFARE:** Reimbursed 100%. Full-fare coach rate will apply. First or Business Class will not be booked unless no other option exists to meet the Customer's requirements. For international travel, Flight Times in excess of 6.5 hours will be booked in business class. (Note: Discount Airfares will be sought if available or if lead time permits. Any penalties or change fees will be billed at Cost.) Preferred Airline: United Airlines
- ♦ **FREIGHT:** Reimbursed 100%. All freight and insurance charges for parts tools and equipment shipped to/from site will apply.
- ♦ **MILEAGE:** \$0.30 per mile.
- ♦ **MISCELLANEOUS:** Reimbursed 100%. This rate applies to any minor travel charges incurred during the trip including but not limited to: Tolls, Tips & Gratuities, Cab, Limo & Bus Fares, etc.
- ♦ **PARKING:** \$23.00/day for parking at O'Hare Airport plus 100% of any other parking costs will apply.
- ♦ **PER DIEM:** \$160.00 per day. In major metropolitan areas (where the cost of hotels exceeds \$120.00/night), the per diem rate will be hotel cost plus \$40.00/day for meals. When Driving is the mode of transportation, One (1) additional day of Per Diem will be charged for each increment of 10 Hours (or fraction thereof) of Travel above 10 Hours. International travel will be 100% reimbursement for all hotel charges, reasonable telephone charges, and \$45.00 U.S./day for food. Minimum Hotel quality will be Holiday Inn/Holiday Inn Express (Preferred), Comfort Inn, Hyatt or equivalent. (Long Term Rates are negotiable.)
- ♦ **RENTAL CAR:** Reimbursed 100%. Refueling and loss-damage waiver charges will apply.
- ♦ **TRAVEL TIME RATE:** \$50.00 per hour. The travel time rate will apply to both flight and driving time. When Flying is the mode of transportation, Travel Time will be the Flight Time plus 3.5 Hours before (4.5 Hrs. Internat'l) and 1.5 Hours after the Flight plus any driving time. (Any flight delay period will be at a rate of \$50.00/Hr up to \$600.00/Day plus per diem in the event of an overnight delay. This will rarely be a factor as our preferred mode of transportation is driving.)
- ♦ **LONG TERM SERVICE:** Customer will be responsible for Travel Expenses to return engineer home for 4 days every 4 week period unless negotiated otherwise.

Parts

- ♦ **PARTS:** Will be at cost plus Green Satellite's standard markups.

Terms

- ♦ **Due On Receipt of Goods and/or Service.** Extended Length Jobs will be Billed on a Biweekly Basis.

Green Satellite Systems, Inc.

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